

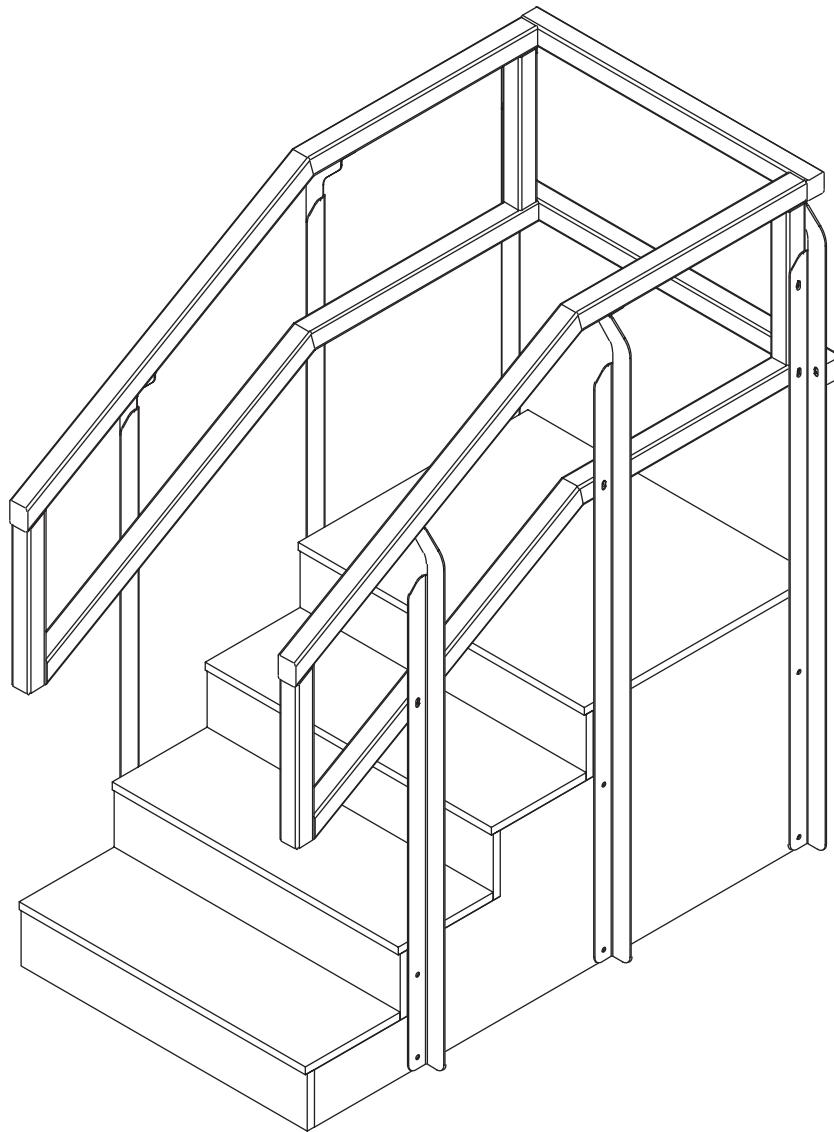
.....

ONE-SIDE

REHABILITATION STAIRCASE

.....

W19285



USER GUIDE

SKU: ADIME906-03-30



Thank you for your purchase.

.....

**Viva Comfort maintains a
strong practice of ongoing
development of products and
commercial research.**

.....

We recognize that starting and maintaining a medical practice is expensive. We'll help make the process cost-effective and elegant. Additionally, our team of specialists will ensure everything you need works as efficiently as possible, so you can effectively treat your clients.

Table of Contents

- 2** Safety Warning
- 3** Other Precautions
- 4** Parts List
- 5** Hardware List
- 6** Assembly Instructions
- 9** Maintenance Guide
- 24** Warranty
- 25** Notes

Safety Warning:

The user is responsible for preventing damage to this product and injury to patients and/or users.

	Warning: Indication of potential personal injury.
	Reminder: Keep away from moisture. This device needs to be moisture and waterproof.
	Reminder: Always place the packaging box in the correct direction during transportation, storage, and handling to avoid damage and safety problems caused by incorrect placement.
	Reminder: This product is fragile and needs to be handled with care.



Risk of collapse:

If the patient's weight exceeds the working load, the stair steps or handrails may break.



Personnel Injured:

The product is heavy. If you need to transport stairs, please ensure that at least 4 adults are moving it together to avoid accidents.

Usage and Storage Environment Conditions:

- A. The ambient temperature requirement for using and storing the equipment is: 0-40. If the equipment is exposed to an environment exceeding the specified temperature for a long time, it may cause the risk of plywood deformation or cracking.
- B. The humidity requirement for equipment transportation, use and storage environment is: 20%~80%. If the equipment is exposed to an overly dry or humid environment for a long time, it may cause the risk of plywood deformation or cracking, as well as a risk of metal rusting.
- C. The metal parts of the equipment are strictly prohibited from contacting liquid water, which may cause metal materials to rust.

Other Precautions:

- A.** It is prohibited to approach fire sources.
- B.** Do not place it in direct sunlight.
- C.** Do not place near high-temperature places such as heaters.

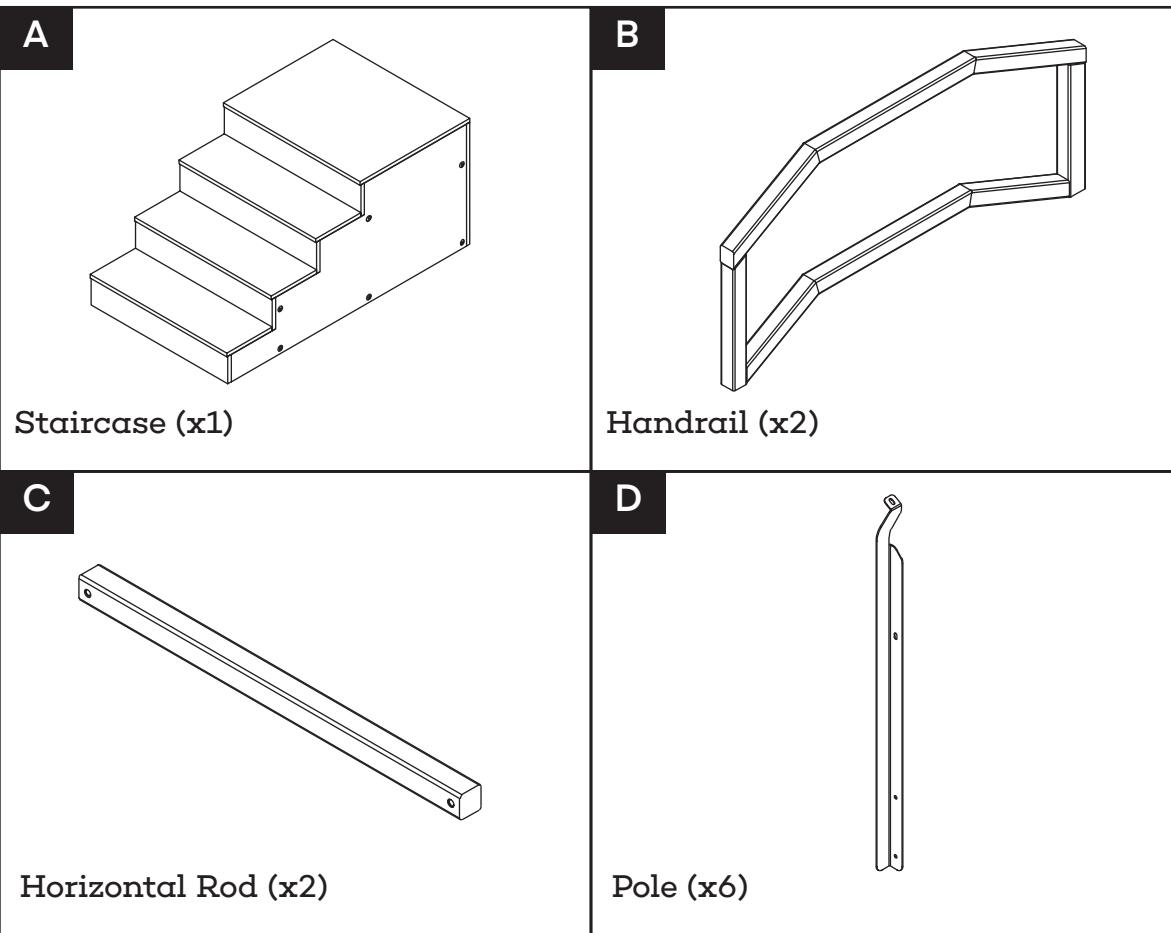
Patient Load Capacity: 207kg/500 lbs.

Instructions

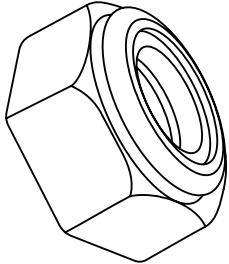
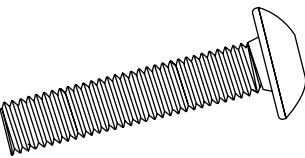
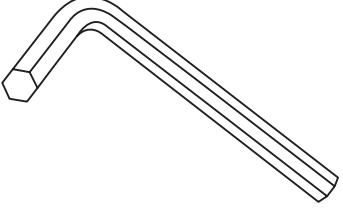
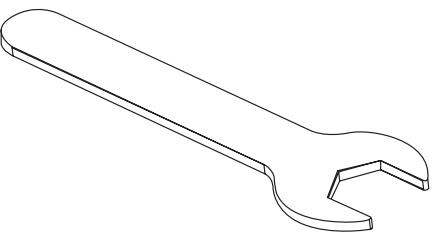
Preparation and inspection before use

- A.** Confirm whether the installation hardware package is attached.
- B.** Confirm whether the components are deformed or damaged.
- C.** If any abnormalities occur during installation and use, please get in touch with the dealer in time.

Parts List



Hardware List

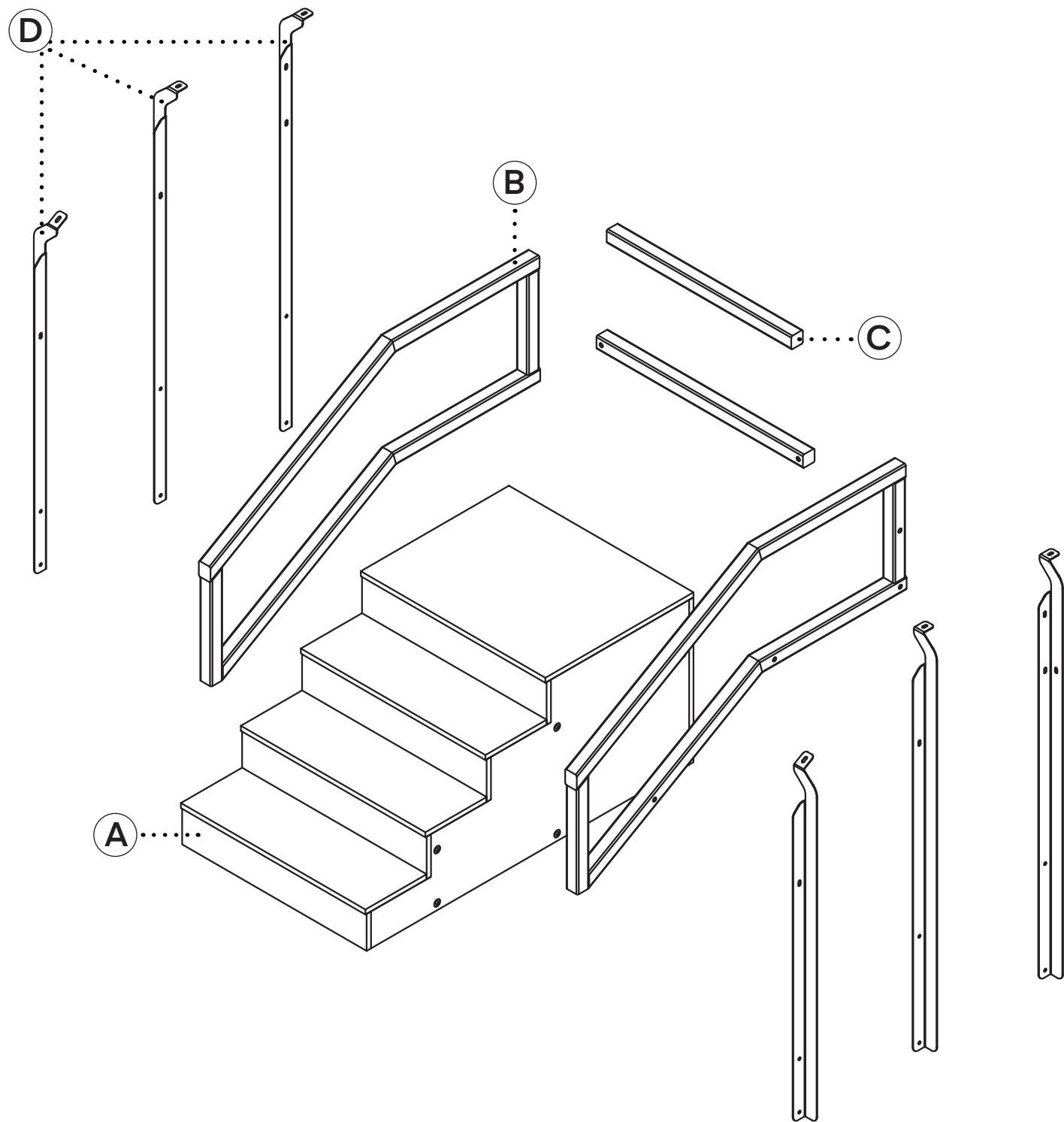
1	 A line drawing of a hexagonal lock nut with a serrated outer edge.	2	 A line drawing of a standard bolt with a flat head and a coarse thread.
	M10 Lock Nut (x12)		Bolt M8*20mm (x16)
3	 A line drawing of a standard hex key (Allen wrench) with a straight shank and a hexagonal head.	4	 A line drawing of an open-end wrench with a long handle and a wide opening.
	Hex Key (x1)		Open-end Wrench M10 (x1)

Assembly Instructions

Step 1:

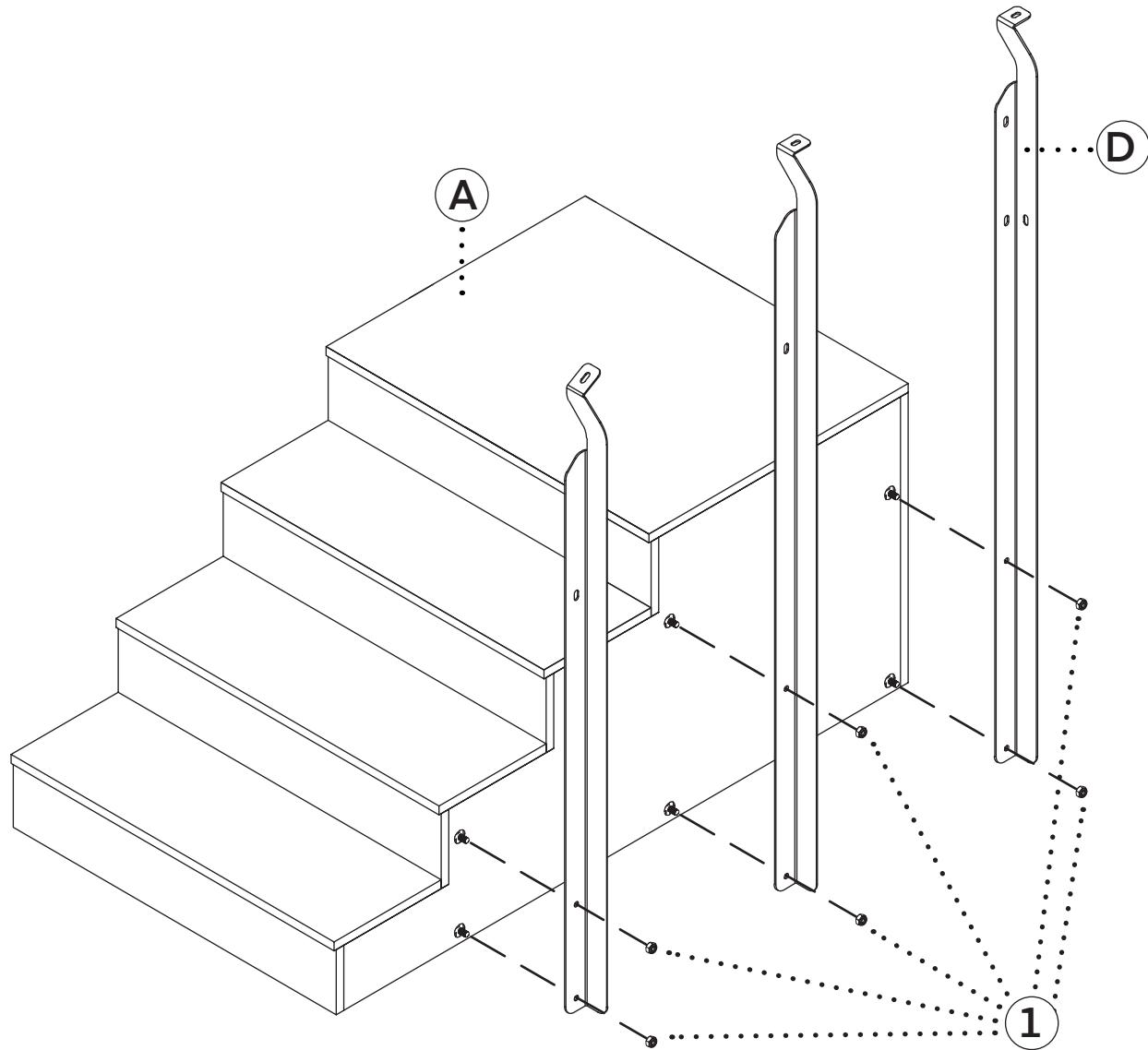
A. Please take the product out of the package and place it on a horizontal ground with the steps facing upwards. Please lay a blanket on the ground to prevent equipment from damaging the floor.

B. Before installation, please find the corresponding components and their correct positions as shown.



Step 2:

- A.** Align the two pre-drilled holes at the bottom of the Metal Upright (C) with the two M10 Embedded Bolts located on the side of the Stairs (A).
- B.** Slide the M10 Embedded Bolts on the Stairs (A) through the holes at the base of the Metal Upright (C), then apply and hand-tighten the M10 Nuts (1) by turning them clockwise.
- C.** Use an Open-End Wrench (4) to fully tighten the M10 Nuts (1) by turning them clockwise until secure.



Step 3:

- A.** Follow step 2 to attach all 6 Metal Upright (D) to the Stairs (A).

Step 4:

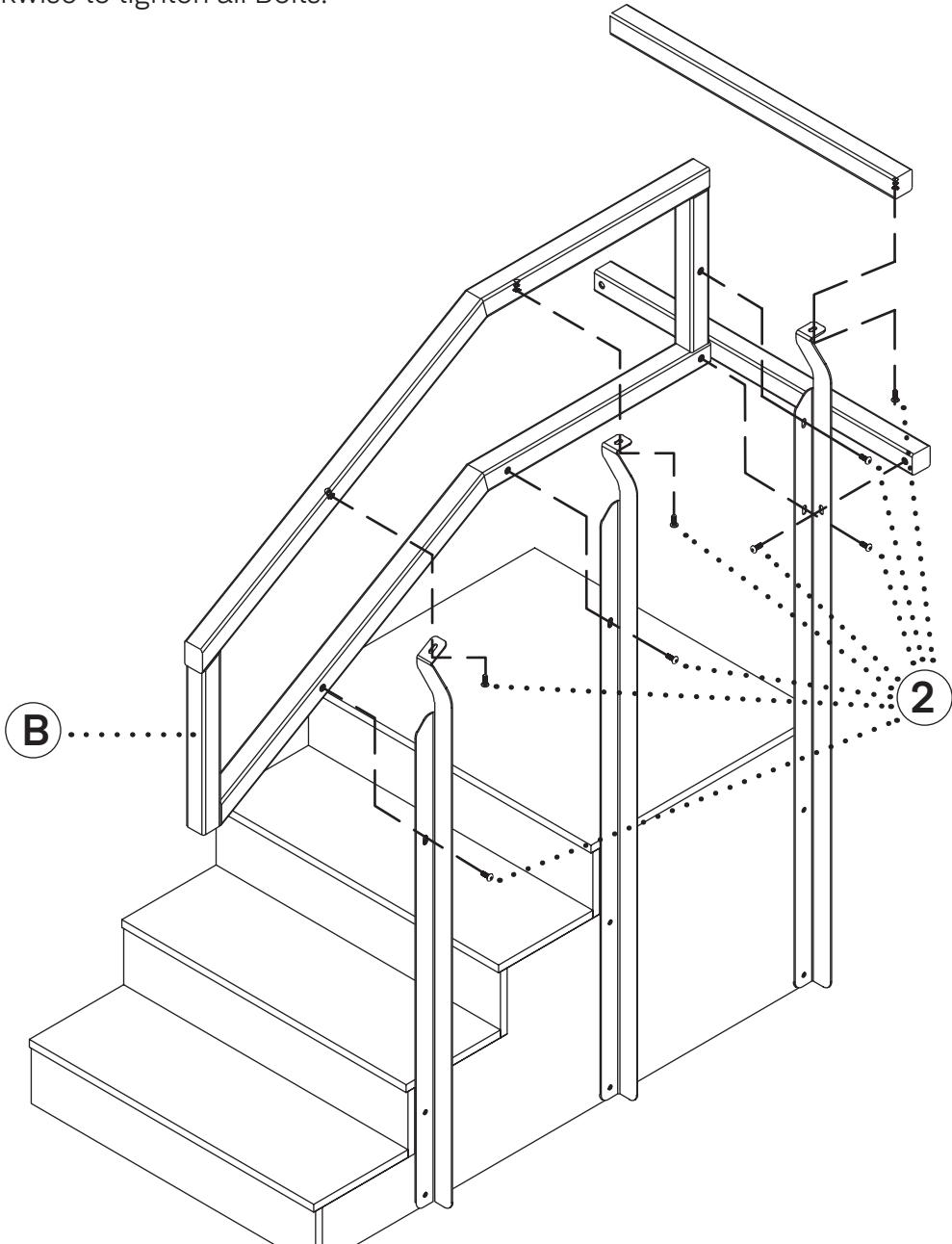
A. As shown, install the two Horizontal Rods (C) and Handrails (B) onto the metal rods.

a. Use a M8 Bolt (2) to pass through the reserved hole on the upper part of the metal rods.

b. Ensure the two Horizontal Rods (C) are placed in the front of the Staircase (A), as shown.

B. Turn the M8 Bolt (2) clockwise by hand to screw it into the reserved nut of the Handrail (B).

C. Repeat the above steps for the remaining M8 Bolt's (2), then, use a Open-end Wrench (4) to turn the M8 Bolt (2) clockwise to tighten all Bolts.



After locking all the bolts at once, it is necessary to tighten each bolt and nut again to ensure that each bolt and nut are tightened, and check if the guardrail is shaking. If the guardrail is shaking, it is necessary to continue tightening the bolts and nuts.



If the handrail shakes, please stop using it immediately, otherwise all consequences will be borne by the user.

Maintenance of Metal and Plywood:

- A.** A dry towel is recommended to wipe metal and plywood.
- B.** If disinfection is necessary, it is acceptable to use hypochlorous acid disinfectant or alcohol with a concentration below 70% to the maximum extent possible. Using highly corrosive disinfectants is prohibited for disinfection. Otherwise, the paint or wood veneer may be damaged.

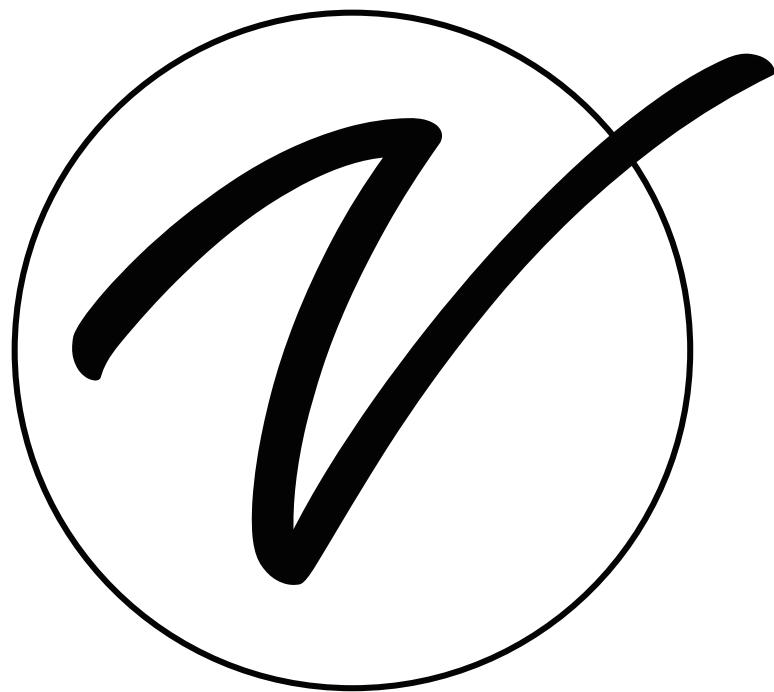
Regular Maintenance:

- A.** Check the steps and handrails every 3 months to test its stability when pushed horizontally/vertically/laterally. If there is any shaking, tighten the connecting bolts and nuts.

Warranty

1. Viva Comfort (the "Company" or "Tiger Companies") warrants to the purchaser that the product will be free from defects in workmanship and materials for a period of 1 year from the date of purchase. The warranty period is not extended if we repair, replace, exchange, or provide a refund for the product (as determined in our sole discretion). We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.
2. These warranties are not assignable or transferable to any other person, including, without limitation, any subsequent owner or other transferee of the product.
3. This Warranty does not apply to: (a) damage caused by misuse, tampering, abuse, neglect, or accident; (b) damage caused by improper installation, modification, or service; (c) alteration of the serial number; or (d) use that violates the instructions furnished by the Company will void this warranty.
4. The sole responsibility of the Company shall be limited to (a) the repair or replacement (in its sole discretion) of any component of the product which fails to conform to this; (b) a refund the purchase price of such product (in its sole discretion), at no cost to the purchaser for the period of the warranty, or (c) an exchange for a similar product, comparable in function and price.
5. Contact the Company directly at 1-(800)-805-1790 to obtain service under this warranty. If it becomes applicable to send a defective product to the Company, a Return Authorization Number must first be obtained from the Company. In order to obtain service under this warranty, purchaser may be required to provide the Company with the following items (a) proof of purchase, (b) photographs and or videos (of the damage, and (c) a written testimonial describing the defect.
6. Products shipped without prior Return Authorization and Return Authorization Number may not be accepted, and the Company will not be responsible for their disposition and/or cost of return to the owner.
7. The Company will not assume any responsibility for any loss or damage incurred in shipping and or delivery.
8. The product(s) must be returned within 14 calendar days of receiving the return authorization from the Company and must include the original proof of purchase for the warranty to be honored.
9. Any implied warranties that the purchaser may have are limited to the duration of the warranties described above. There are no further warranties that extend or apply beyond the face hereof, and the Company expressly disclaims and excludes any and all warranties of merchantability or fitness for a particular purpose. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
10. THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND THE COMPANY'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE LIMITATION MAY NOT APPLY TO YOU.
11. This warranty gives you specific legal rights, and you may also have additional rights which vary from state to state.

Notes



ADIME906-03-30

© 2025 Viva Comfort

vivacomfort.com