



QUIDEL®

Sofia[®]2



User Manual

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General Information

Quidel Contact Information

Contact Quidel Technical Support from 7:00 a.m. to 5:00 p.m. Pacific Time

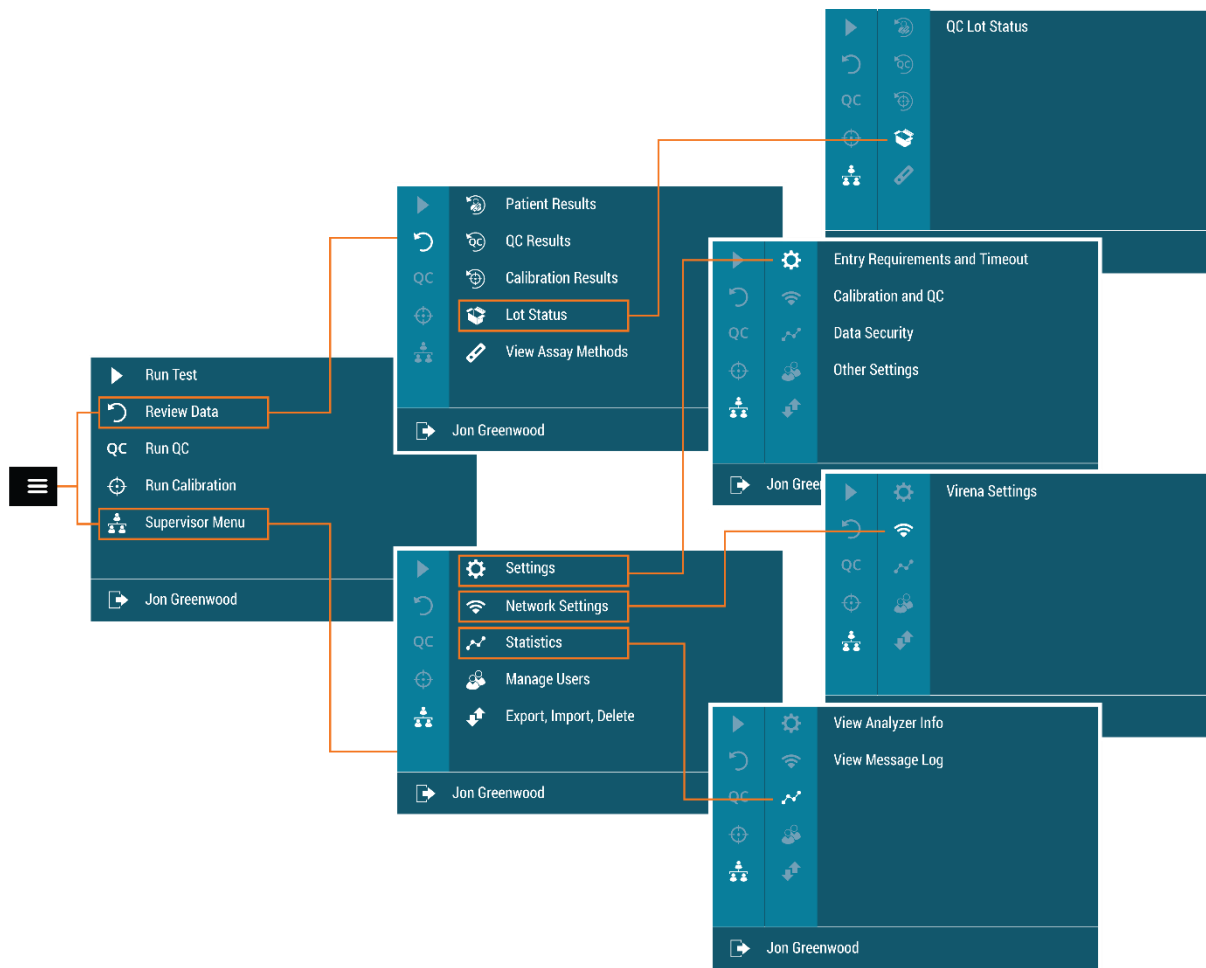
Tel: 800.874.1517 (in the U.S.);
858.552.1100 (outside the U.S.)

Fax: 858.552.7905













Email: technicalsupport@quidel.com or contact your local distributor

Website: quidel.com































Main Menu Structure


























Labels and Symbols

Label/Symbol	Description
	Manufacturer
	<i>In vitro</i> diagnostic medical device
	Consult instructions for use
	Authorized representative in the European Community
	Temperature limitation
	Humidity limitation
	Waste electrical and electronic equipment (WEEE)
	Serial Number
	Catalog Number
	Warning / Caution
	Ultraviolet Radiation
	Potential Biohazard

Icons

	Menu		OK / Confirm
	Home		Cancel / Delete
	Run Test		Help
	Operator		Add / Create New
	Patient		Edit
	Order Number		Navigate Right
	Read Now Mode		Back / Navigate Left
	Walk Away Mode		Navigate Up
	Positive Result		Navigate Down
	Negative Result		Print
	Control Valid		Deleting
	Control Invalid		Date
	Positive Control		Expiry Date
	Negative Control		Time
	Confirmation		Warning / Error

	Review Data		Battery Level
	Quality Control		Battery Critically Low
	Calibration		Battery Charging / Mains Powered
	Calibration required in 3 days		4G
	Supervisor		USB Device
	Logout		Virena
	Patient Results		Sound off
	QC Results		Sound on
	Calibration Results		
	Assay / Assay Methods		
	Kit Box / Lot		
	Settings		
	Statistics		
	Manage Users		
	Export, Import, Delete		

Brief Warnings, Precautions and Limitations

- Always operate Sofia 2 on a surface that is level, dry, and not in direct sunlight.
- The Sofia 2 Calibration Cassette is sensitive to light. Store it in the opaque sleeve whenever it is not being used.
- Do not write on the barcode or surface of the Cassette.
- Never move Sofia 2 or open drawer while there is a test in progress.
- Use only the Power Adapter that was provided with Sofia 2.
- Do not drop Sofia 2 as it could damage the unit.
- To avoid damaging Sofia 2, do not place objects on top of it.
- Contact Technical Support if the instrument is damaged.
- Sofia 2 has been designed to CISPR 11 Class A. In a domestic environment, it may cause radio interference, in which case you may need to take measures to mitigate the interference.

Safety Precautions

Sofia 2 is designed to provide safe and reliable operation when used according to this User Manual. If Sofia 2 is used in a manner not specified in the User Manual, the protection provided by the equipment may be impaired.

All warnings and precautions should be followed in order to avoid unsafe actions that could potentially result in personal injury or damage to the device.



Warning!

To reduce the risk of electrical shock:

- Unplug Sofia 2 before cleaning.
- Plug the device into an approved receptacle.
- Do not immerse in water or cleaning solutions.
- Do not attempt to open the enclosure.



Ultraviolet Radiation!

To reduce the risk of UV Exposure:

- Do not attempt to open or disassemble Sofia 2.
- Do not attempt to look inside Sofia 2 while operating.

Failure to follow these warnings will invalidate the warranty.



Potential Biohazard!

To reduce the risk of biohazard:

- Dispose of used specimens in accordance with Federal, State and Local requirements.
- Treat specimens and patient samples as potentially biohazardous material.
- Ensure Sofia 2 is cleaned per the **Maintenance and Cleaning** section.
- Seek specific training or guidance if you are not experienced with specimen collection and handling procedures.
- Use of Nitrile, Latex, or other gloves is recommended when handling patient samples.



Caution!

To reduce the risk of incorrect results:

- Sofia 2 should only be used by trained operators.
- Do not use if Sofia 2 is reporting an error condition that cannot be corrected.
- To obtain accurate results, refer to the assay-specific Package Insert for details on specific tests.
- Use the test kit within the expiration date.

To reduce the risk of Sofia 2 damage:

- Sofia 2 is designed for counter top operation.
- Sofia 2 is not designed to withstand moisture, extreme humidity, or extreme temperatures.
- Sofia 2 is not designed to withstand severe shock or vibration.
- Do not open or disassemble the device.

Failure to follow the precautions mentioned above will invalidate the warranty.

To reduce the risk of environmental contamination:

- Contact Quidel Technical Support at 800.874.1517 for return or disposal of Sofia 2. See page 3 for additional contact information.
- Clean Sofia 2 per the **Maintenance and Cleaning** section of this User Manual prior to return or disposal.
- Sofia 2 must be disposed of in a safe and compliant manner. Applicable Federal, State and Local regulatory requirements shall be followed to ensure Sofia 2 is not disposed of as municipal waste. If you are unsure on the proper methods for disposal, contact a certified waste broker for guidance.

Note: Medical equipment that may have come into contact with potentially infectious materials (e.g., patient samples, blood, serum, etc.) must be properly decontaminated prior to disposal or recycling.

Introduction

Intended Use

Sofia 2 is a bench top analyzer intended to be used with Cassette-based immunofluorescent *in vitro* diagnostic assays manufactured by Quidel Corporation. Sofia 2 is intended for professional and laboratory use.

Rx Only

After the patient sample has been added to the Test Cassette, depending upon the User's choice, the Test Cassette is either placed inside of Sofia 2 for automatically timed development (WALK AWAY Mode) or placed on the counter or bench top for a manually timed development and then placed into Sofia 2 to be read (READ NOW Mode). Sofia 2 will read the test strip and measure the fluorescent signal by processing the results using method-specific algorithms. Sofia 2 will display the test results.

Refer to assay-specific Package Insert for details on specific tests.

Product Description

Sofia 2 uses a fluorescent tag that is illuminated by an Ultraviolet (UV) light source to generate specific results.

In each test, an internal procedural control line is also read. This ensures that sample flow has occurred within the Test Cassette to permit an accurate reading.

Sofia 2 then displays the test results to the User on the screen and automatically saves them on the device. If configured, the results may also be sent to an attached printer or stored in the cloud using Virena.

Calibration Check and Quality Control (QC)

Sofia 2 Calibration Check and External Quality Control Tests must be performed on a periodic basis.

- **Sofia 2 Calibration Check:** Calibration Check is a required function that checks the internal Sofia 2 optics and systems. A Calibration Check must be performed every 30 days or less. A special Calibration Cassette is provided with Sofia 2. For replacement Calibration Cassettes, contact Quidel Technical Support.
- **External Quality Controls:** Refer to assay-specific Package Insert for details on specific tests.

Instructions are provided in the **Run Calibration** and **Run QC** sections.

Development Modes

When a patient sample is added to the Test Cassette, it begins to flow through the test strip. The development time required varies by test type. Refer to the assay-specific Package Insert to determine the required development time of each test, and the required storage conditions of the test and external controls.

The correct development time is required to get accurate results.

Sofia 2 has been designed to operate in different development modes. The Supervisor and User can identify the mode that works best with their workflow and testing volume.

WALK AWAY Mode may be the most convenient for reading a single patient sample, as the User can walk away during the development period. Sofia 2 has the capability of two different WALK AWAY Modes: User-selected WALK AWAY Mode and LOCKED WALK AWAY Mode.

- User-selected WALK AWAY Mode may be the most convenient for reading a single patient sample, as the User can walk away during the development period. In this mode, the User dispenses the patient sample into the Test Cassette and then immediately inserts the Test Cassette into Sofia 2. Sofia 2 will automatically allow the Test Cassette to develop for the required time period (pre-programmed for each test), read the Test Cassette, analyze and interpret the data, and automatically and objectively display the test result. Depending on the test, Sofia 2 may also read the Test Cassette periodically during the development time and display a positive result prior to the final test time.
- LOCKED WALK AWAY Mode can only be selected while logged in as a Supervisor. In this mode, Sofia 2 has been locked into WALK AWAY development timing for ALL assays run on the analyzer. READ NOW development timing will not be available when this Default Mode has been selected.

READ NOW Mode may be most convenient for high volume situations as Sofia 2 can quickly read multiple patient samples sequentially. The User dispenses the patient sample into the Test Cassette. The User then **manually** times the development period **outside** of Sofia 2. This can be done on the counter or bench top using a timer. Refer to the assay-specific Package Insert for the required development time. Once the development time is complete, the User inserts the Test Cassette into Sofia 2. Sofia 2 will immediately read and display the test result within 1 minute.

System Components

The following system components are supplied with Sofia 2:

Sofia 2

- Sofia 2 with Rechargeable Battery
- Power Adapter
- QuickStart Guide
- Calibration Cassette

Additional Ancillaries (optional)

- Dymo LabelWriter 450 Printer (Part #1752264)
- Dymo Vinyl Label Roll, 2 5/16" x 4" (Part #30256)
- Replacement Battery


Contact Quidel Technical Support for additional supplies at 800.874.1517 (in the U.S.). See page 3 for additional contact information.

Sofia 2 consumable test kits, including Test Cassettes and External Quality Control materials, are supplied separately.

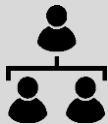
Consult your Quidel representative for a listing of approved Sofia 2 assays.

User Types

Users without Supervisor authorization have access to the following functions:

 User/Operator	<ul style="list-style-type: none">■ Power on Sofia 2■ Perform Calibration■ Run QC (External Controls)■ Run Test with Patient Samples■ Review Data (Patient, Calibration and QC)
--	---

Users with **Supervisor** authorization access can perform all of the following functions:

 Supervisor (Must have a valid log-in to access Supervisor Menu.)	<ul style="list-style-type: none">■ Load Assay Methods■ Add or Delete Users■ Export and Import Settings■ Export Test Records	<ul style="list-style-type: none">■ Update Sofia 2 Firmware■ View Message Logs■ Review Statistics■ Change Settings
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System Display

System Display

Sofia 2 contains a 4-inch color LCD display for interacting with the user interface (Figure 1).

Figure 1



Installation, Setup and Operation

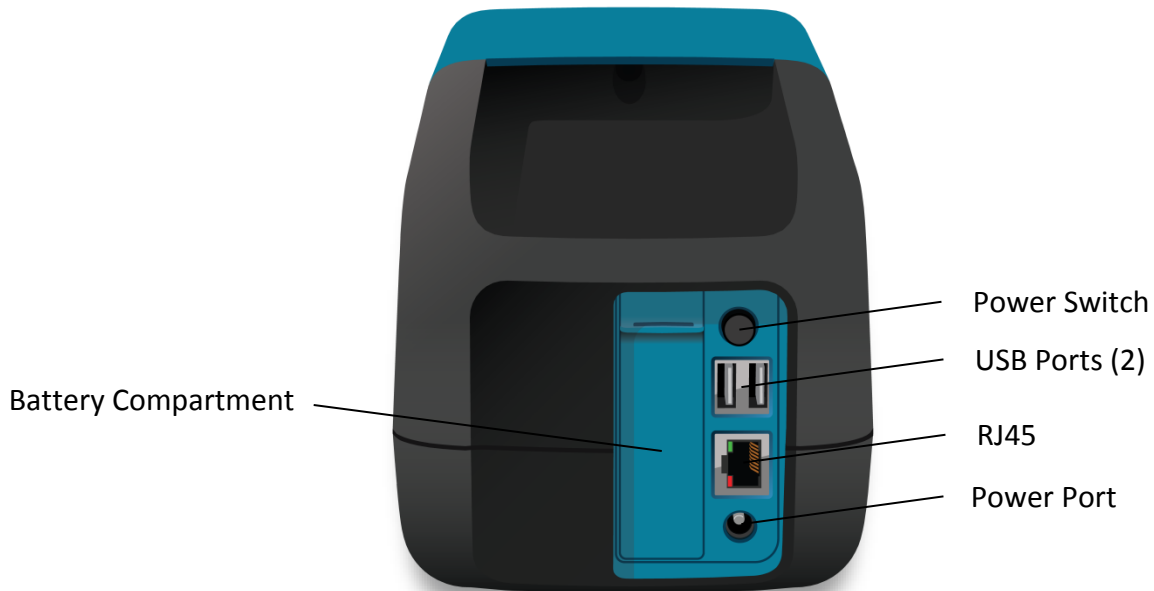
Sofia 2 Setup

- Place Sofia 2 on the bench top. The unit is portable and can be moved to a suitable location for testing. Ensure counter top is stable, level, dry and free of obstructions. Avoid direct sunlight.
- Ensure the bench provides adequate space for Sofia 2. There must be space to open/close the Sofia 2 drawer and access the connection ports on the back of the unit.
- Plug the Power Adapter into the power port on the back of Sofia 2. Then plug the Adapter into an available electrical outlet.
- If using the optional Dymo Label Printer, connect to Sofia 2 by plugging into a USB port on the back of the instrument (Figure 2).

Power Up

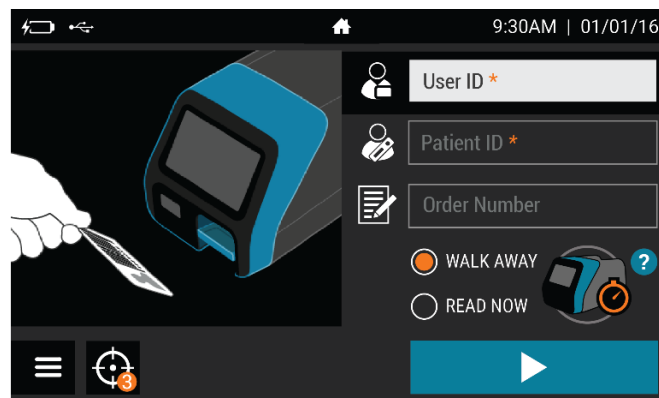
Turn Sofia 2 on using the power switch located on the rear panel (Figure 2).

Figure 2



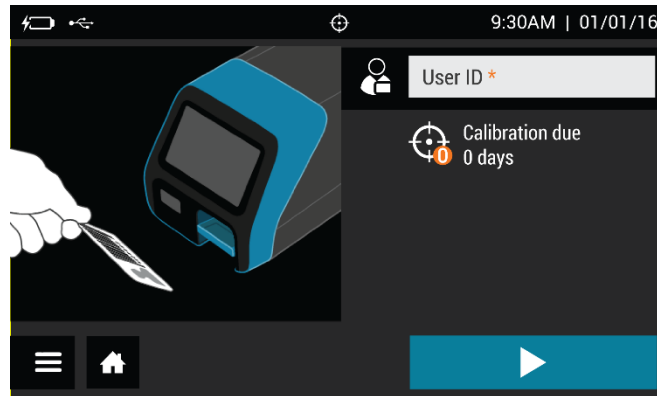
Sofia 2 will display the Power On Progress screen and complete a Power On Self-Test. Once the Power On is complete, Sofia 2 will display the Run Test screen (Figure 3) and it is ready for use.

Figure 3

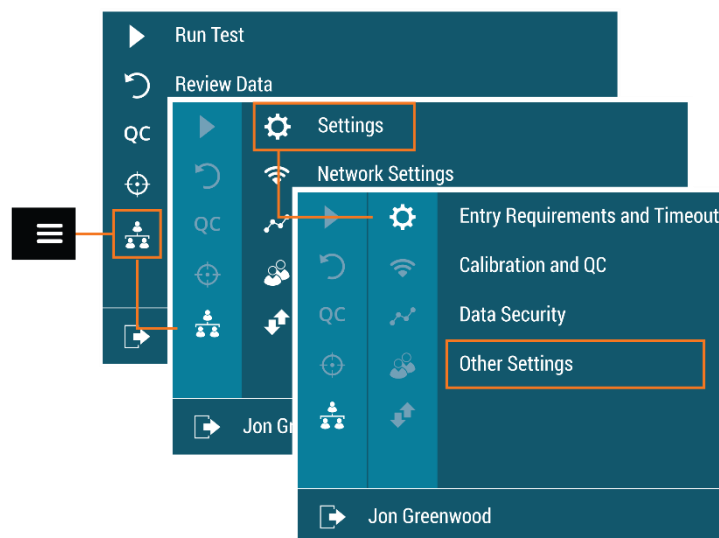


When turning on Sofia 2 for the first time, a Calibration Check will be required (Figure 4). A Calibration Check must be performed before using it for the first time. **The default Supervisor ID (1234) will be used for the Calibration Check.**

Figure 4



Supervisor Menu



Logging in as Supervisor

The **Supervisor Menu** allows the Supervisor to access additional functionality and security options depending on the work environment and the location of Sofia 2.

Settings

Entry to the **Settings** menu is accomplished by logging in as the Supervisor. Sofia 2 comes from the manufacturer with a default Supervisor login ID which should be changed when Sofia 2 is initially installed at the customer site. **The default Supervisor ID is 1234.**

Note: If the factory default ID is deleted and all other Supervisor codes have been misplaced or forgotten, please call Quidel Technical Support for a 1-day temporary Supervisor ID code that will allow the User to create a new Supervisor ID code. Contact Quidel Technical Support for assistance at 800.874.1517 (in the U.S.). See page 3 for additional contact information.

Set Entry Requirements

Setting the Entry Requirements allows the Supervisor to control what information is provided before running a test.

Note: User ID and Order Number can be set to **Required** or **Optional**. Patient ID can be set to **Required**, **Optional** or **Disabled**. When set to **Required**, the fields must be entered for the User to run a patient test.

When the Entry Requirements are complete, continue to Set Default Mode and Timeout using >.

Set Default Mode and Timeout

Default Mode

When the Supervisor sets Sofia 2 to a certain default mode, this will be the normal operating mode unless otherwise changed.

Select either **WALK AWAY, READ NOW** or **LOCKED WALK AWAY** development mode.

Idle ID Timeout

The Idle ID timeout sets the amount of time that a User ID remains entered and active as a User in running various tests and activities. After the timeout period has expired, the User must re-enter their ID number.

Using the on-screen keypad, enter the number of minutes for the timeout from 1-20. Press ✓ to confirm when changes are complete to return to the Run Test screen.

Calibration and QC

Calibration Reminder

Using the on-screen keypad, enter the number of days for the Calibration reminder interval from 2-30. When the selected number of days remain until required Calibration, the reminder 🕒 will appear next to the menu icon on the Run Test screen. Press ✓ to confirm when changes are complete to return to the Run Test screen.

Data Security

The Data Security screen allows the Supervisor to select the number of patient results that remain stored on Sofia 2. The Supervisor may also choose whether patient data is saved along with test data to an attached USB flash drive.

In the **Stored Patient Data** field, use the on-screen keypad to enter the number of patient results saved on the device from 1-1000.

In the **Save Patient Data to USB** field, select **On** or **Off**. If set to **On**, patient data will be saved along with test records when exporting to an attached USB flash drive. Press ✓ to confirm when changes are complete to return to the Run Test screen.


Other Settings

Set Site Name and ZIP Code


The Site Name and ZIP Code settings set the name and location of the clinic, hospital, lab or physician's office where Sofia 2 is being used.

In the field for Site Name, use the on-screen keypad to enter the location name up to 20 characters and/or spaces.



To delete a letter, press  on the keypad.


Pressing  at any time cancels the changes and returns the Site Name to the previous setting.

In the field for ZIP Code, use the on-screen keypad to enter the 5-digit ZIP Code. The ZIP Code entered for the facility in MyVirena must be used to successfully configure Virena as described on page 18.

When the Site Name and ZIP Code are complete, continue to Set Sound using .

Set Sound


Setting the Sound on Sofia 2 will allow the Supervisor to turn on  or off  the beep sound for notifications or when a barcode is scanned.


When the Sound is set, continue to set Time and Date using .

Set Time and Date



The Time option allows for two different time formats to suit specific country requirements.

The User can change the displayed time format to 12h or 24h format.

In the  field, select either **12h** or **24h**. Use the on-screen keypad to enter the correct time.

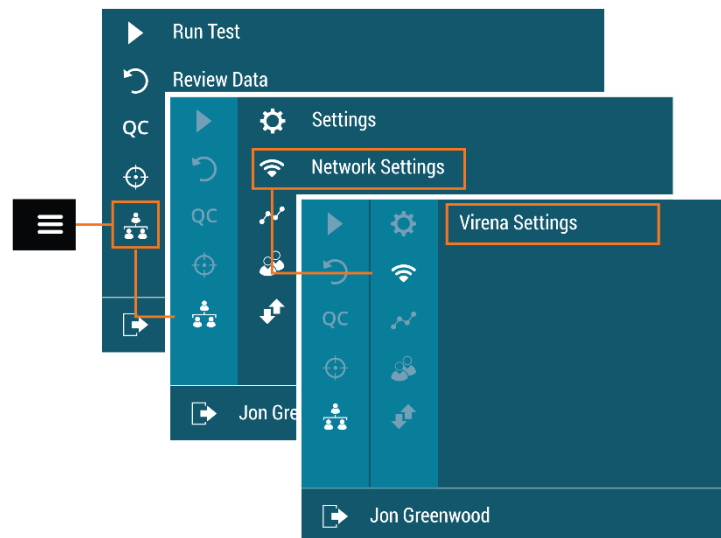
When the 12h format is selected, also select **AM** or **PM**. When the 24h format is selected, the **AM/PM** buttons are non-functional. If an invalid time is added, the field will highlight in red and the  will not be available.

The Date option allows for two different date formats to suit specific country requirements.

In the  field, the User can select the date format as either **mm/dd/yy** or **dd/mm/yy** format. Use the on-screen keypad to enter the correct date. If an invalid date is added, the field will highlight in red and the  will not be available.

Press  to confirm when changes are complete to return to the Run Test screen.

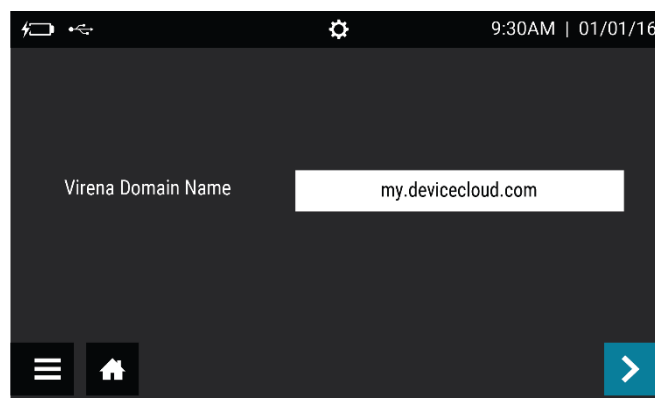
Network Settings



Virena Settings

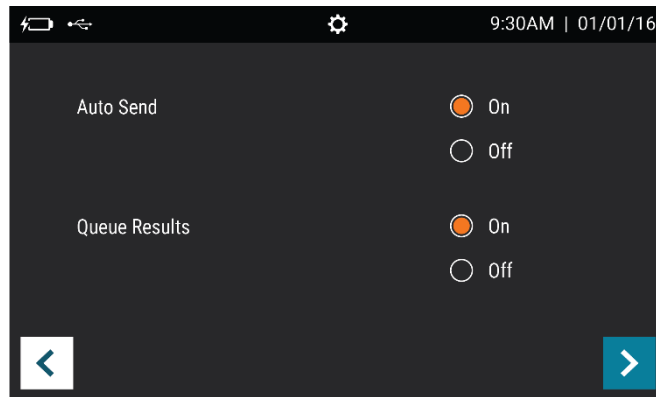
Before configuring Virena, ensure that the correct ZIP Code has been entered in the Other Settings menu. See page 17 for additional information. On the first Virena Settings screen, **Virena Domain Name** is pre-populated and no additional user input is needed (Figure 5).

Figure 5



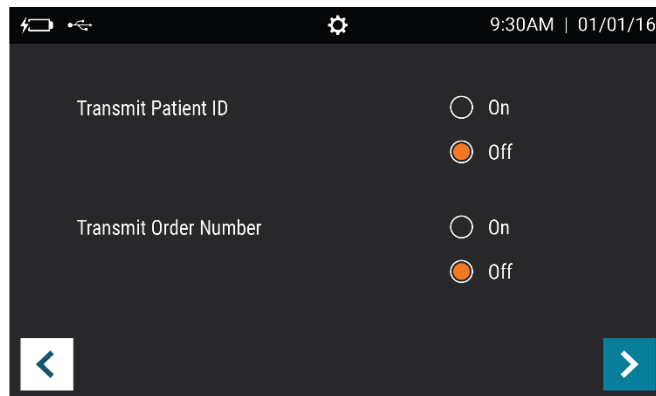
Press **>** to continue to the next screen. For **Auto Send**, select either **On** or **Off**. For **Queue Results**, select either **On** or **Off** (Figure 6). Both settings must be set to **On** to send results to the Virena cloud daily. Upon activation of Sofia 2's network capabilities, Sofia 2 will transmit data, de-identified in accordance with 45 C.F.R. § 164.514(b)(1), from the customer's Sofia 2 to Quidel's network of secured, third-party remote hosted servers.

Figure 6



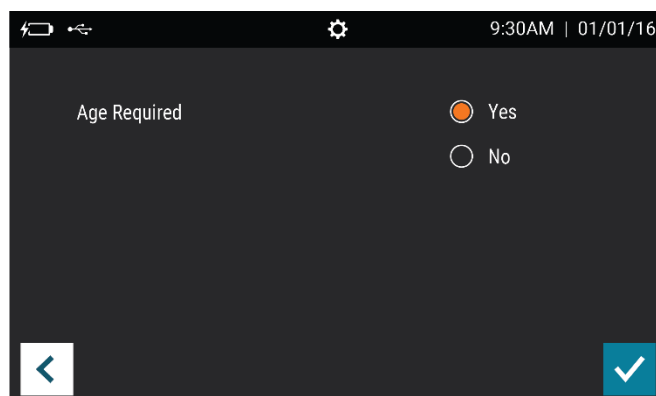
Press **>** to continue to the next screen. For **Transmit Patient ID**, select either **On** or **Off**. For **Transmit Order Number**, select either **On** or **Off** (Figure 7).

Figure 7



Press **>** to continue to the next screen. For **Age Required**, select either **Yes** or **No** (Figure 8). If set to **Yes**, the User will need to enter the patient's age prior to running each test.

Figure 8

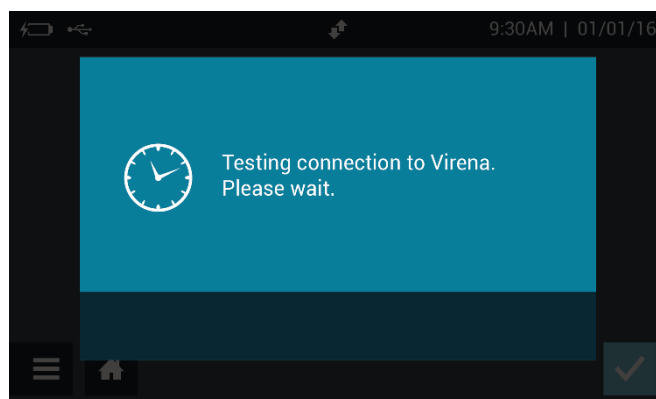


Select **✓** to confirm configuration and return to the Run Test screen.

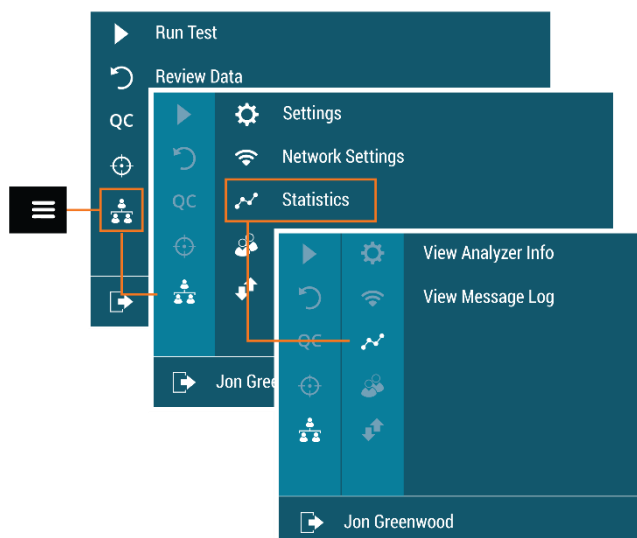
Test Virena Connection

The final step of Virena configuration is to test the connection. This is accessed through the Export, Import, Delete screen in the Supervisor Menu. To test the connection, use < or > in the first field to select **Test Connection**. Then ensure that ☁ is selected and press ✓ to begin the connection test (Figure 9). If successful, the on-screen pop-up will display **Test connection success**. If unsuccessful, the on-screen pop-up will display **Test connection error**. If the connection test is unsuccessful after a second attempt, please contact Quidel Technical Support.

Figure 9



Statistics

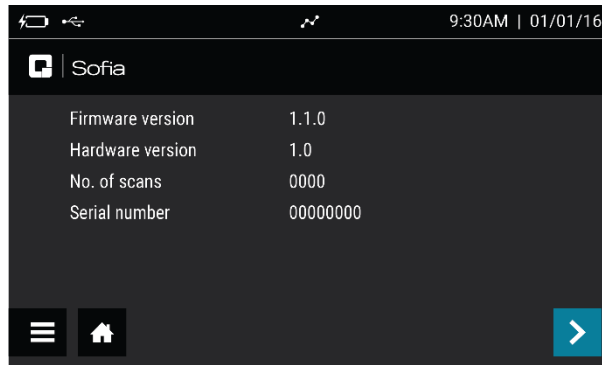


View Analyzer Info

The first screen of View Analyzer Info displays the **Firmware Version**, **Hardware Version**, **Number of Tests**, and **Serial Number** (Figure 10).

Select > to continue to the next screen or 🏠 to return to the Run Test screen.

Figure 10



The second screen of View Analyzer Info displays the **Ethernet MAC, WiFi MAC, Cellular Firmware Version, IMEI, and ICCID** (Figure 11).


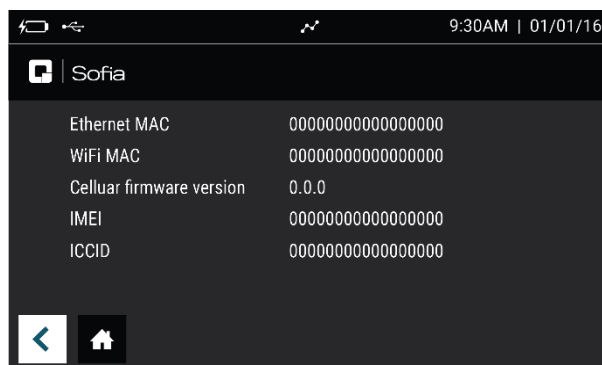
Select  to return to the Run Test screen.

Figure 11



View Message Log

View Message Log displays the Error Code, Date and Time (Figure 12).


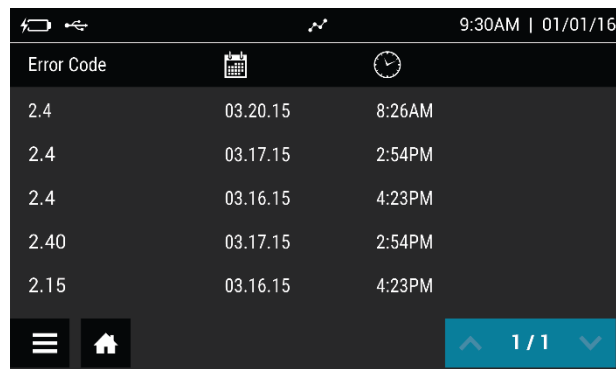
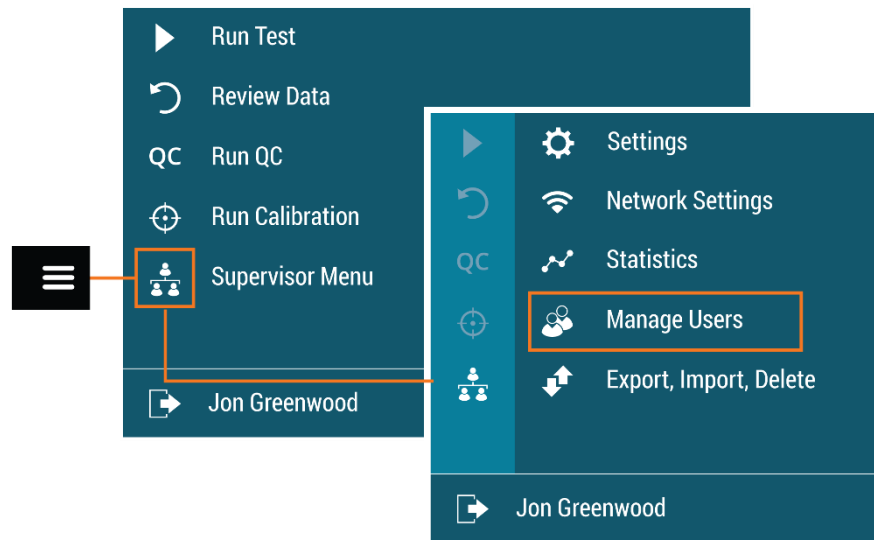
Select  to return to the Run Test screen.

Figure 12



Managing Users



Add User

To add a User, Select **+** on the Add User screen (Figure 13).

Use the on-screen keypad or barcode scanner to enter the User ID. User ID must be at least 4 digits.

Then choose User Type by selecting Operator or Supervisor.

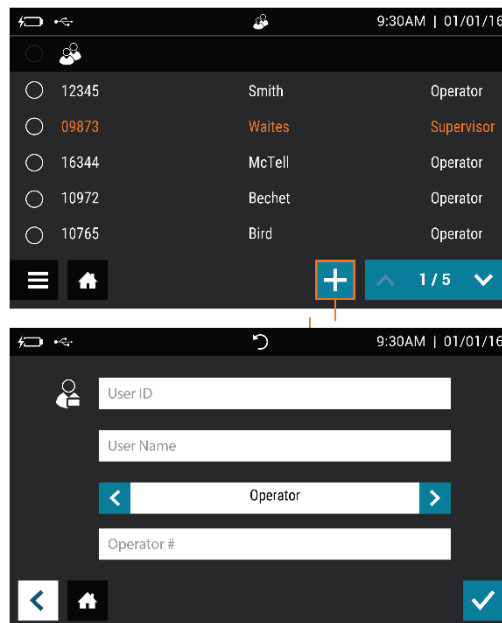
Enter the name for the new User using the on-screen keypad.

To delete a letter, press **←** on the keypad.

Pressing **X** at any time cancels all previous changes and returns the Name to the previous setting.

When the name is complete, press **✓**.

Figure 13



Edit User


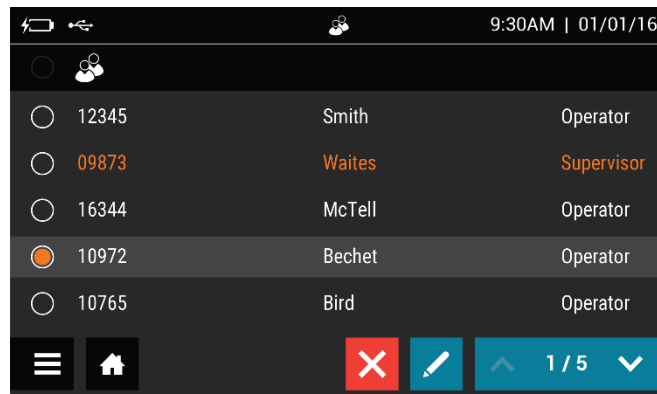

Select a User by touching anywhere within the row, then select . Use the on-screen keypad to edit the User information (Figure 14).

Figure 14



When the information is complete, press .

Delete User


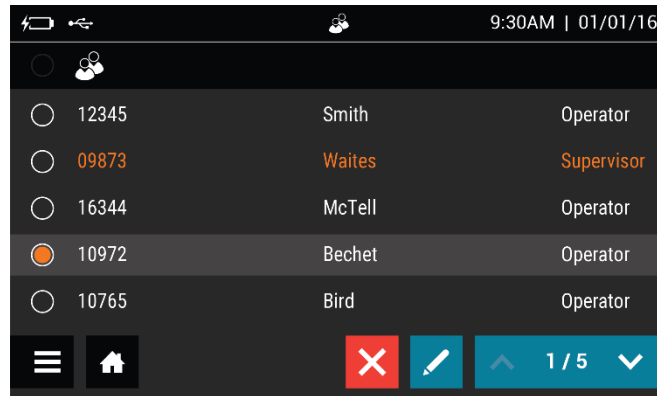
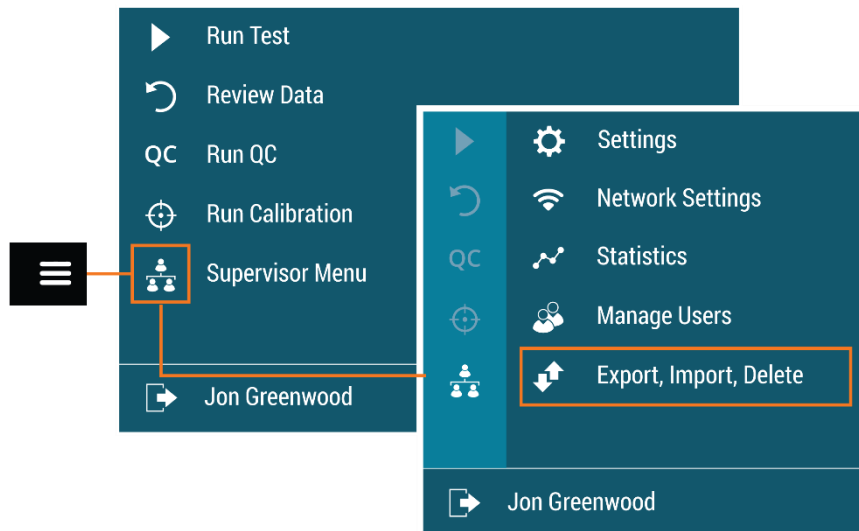
Select a User by touching anywhere within the row, then select  to delete User (Figure 15). This action cannot be undone. If a User is deleted by mistake, re-add the User as described above.

Figure 15



Note: Maximum number of Users is 100.

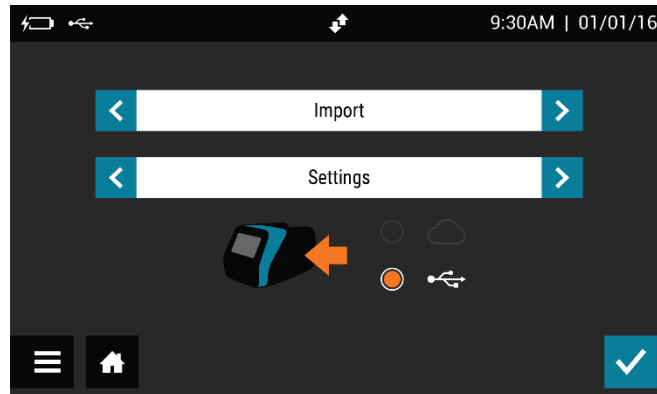
Export, Import, Delete



Export, Import or Delete Data Types

Supervisors may export, import or delete data to/from either a USB flash drive or the device (Figure 16). Most standard USB flash drives may be used with Sofia 2.

Figure 16





Export Settings to USB Flash Drive

Supervisors may export the settings of one Sofia 2 to import to another Sofia 2.

Use the < or > in the first field to select **Export**.

In the next field, use < or > to select **Settings**.

Insert a USB flash drive and select , then select  to export Sofia 2 settings data. Once complete, it is safe to remove the USB flash drive.



When cloning Sofia 2, all Users will transfer over. User history, lot status, QC and test data will not transfer over.

Import Settings from USB Flash Drive

To import the settings of one Sofia 2 onto another Sofia 2, insert the USB flash drive from the “Master” Sofia 2 that has the settings you wish to duplicate.

Use < or > in the first field to select **Import**.

In the next field, use < or > to select **Settings**.

Ensure that  is selected, then select  to import Sofia 2 settings data. Once complete, it is safe to remove the USB flash drive.

Note: When importing settings from one Sofia 2 to another, patient and QC results on the incoming Sofia 2 will be deleted.

Sofia 2 Firmware and Assay Methods



Occasionally, Quidel may release firmware and assay method updates to improve functionality of Sofia 2. Users can ensure that their Sofia 2 has the most current firmware and assay methods by enrolling for an account and registering their Sofia 2 at **myquidel.com**. By following the instructions on the site, Supervisors may install updates from a USB flash drive. Additional detail can be found at **myquidel.com**.

Import Firmware from USB Flash Drive

Insert USB flash drive with the firmware to install.

Use < or > in the first field to select **Import**.

In the next field, use < or > to select **Firmware**.




Ensure that  is selected, then select  to import Sofia 2 firmware. Sofia 2 will complete a self-installation and then power up in the normal startup screen. Once complete, it is safe to remove the USB flash drive.

Import Assay Methods from USB Flash Drive

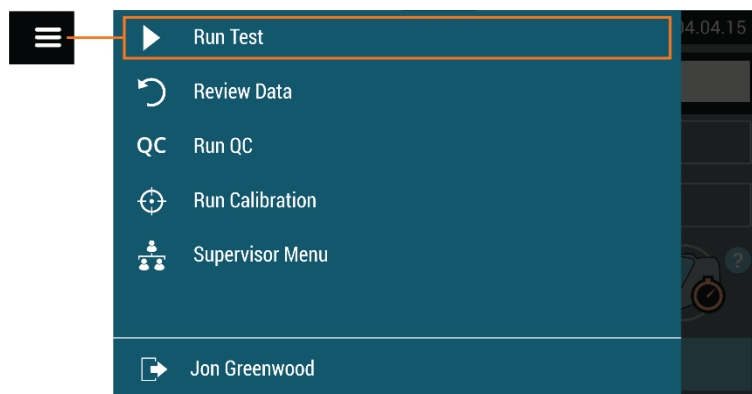
Insert USB flash drive with the assay method to install.


Use < or > in the first field to select **Import**.

In the next field, use < or > to select **Assay Methods**.

Ensure that  is selected, then select  to import Sofia 2 assay methods. Select the files to install from the on-screen popup and select  again. Sofia 2 will complete a self-installation and return to the previous screen. Once complete, it is safe to remove the USB flash drive.

Run Test (Patient Specimens)



The Run Test screen can also be accessed by selecting  on most screens.

Enter the User ID

User ID can be entered using the barcode scanner or manually using the on-screen keypad.

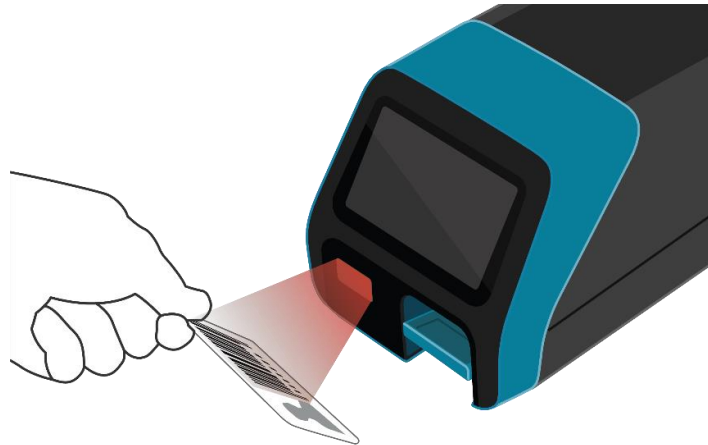
Select the **User ID** field on the Run Test screen. Use the barcode scanner (Figure 17) to scan the barcode from a User's ID Card or manually enter the data using the on-screen keypad on Sofia 2.

Enter the Patient ID

Patient ID can be entered using the barcode or manually using the on-screen keypad.

Select the **Patient ID** field on the Run Test screen. Use the barcode scanner (Figure 17) to scan a Patient ID barcode from a patient chart or other source or manually enter the data using the on-screen keypad on Sofia 2.

Figure 17



Enter the Order Number, if applicable

Order Number can be entered using the barcode or manually using the on-screen keypad.

Select the **Order Number** field on the Run Test screen. Use the barcode scanner to scan an order number barcode from a patient test requisition or other source or manually enter the data using the on-screen keypad on Sofia 2.

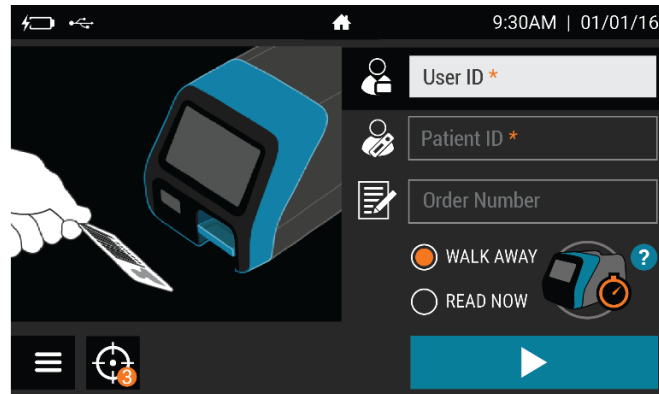
Change Development Mode

Select the desired Development mode: **WALK AWAY** or **READ NOW** (See description of the WALK AWAY and READ NOW development modes on page 11).

IMPORTANT: Refer to the assay-specific Package Insert for each specific test for instructions on preparing Test Cassettes with patient samples.

The current development mode will be highlighted below the Order Number field (Figure 18). If the highlighted mode is the desired mode, no changes are required.

Figure 18



Test Procedure

In the **WALK AWAY** development mode, proceed directly to the next steps as soon as the patient specimen has been processed and added to the Test Cassette. Do not let the Test Cassette develop outside Sofia 2.

In the **READ NOW** development mode, remember to first manually time the test development of the patient specimen Test Cassette outside of Sofia 2 at room temperature for the required period of time (as defined in the assay-specific Package Insert) **before** proceeding to the next step.

To access additional detail on the two development modes from the Run Test screen select **?**. To return to the Run Test screen from the pop-up, select **✓**.

Press ▶

After ID information and development mode are entered, press ▶ to advance to the next screen.

If Virena has been configured, the User will advance to the Patient Information screen where additional patient information may be entered.

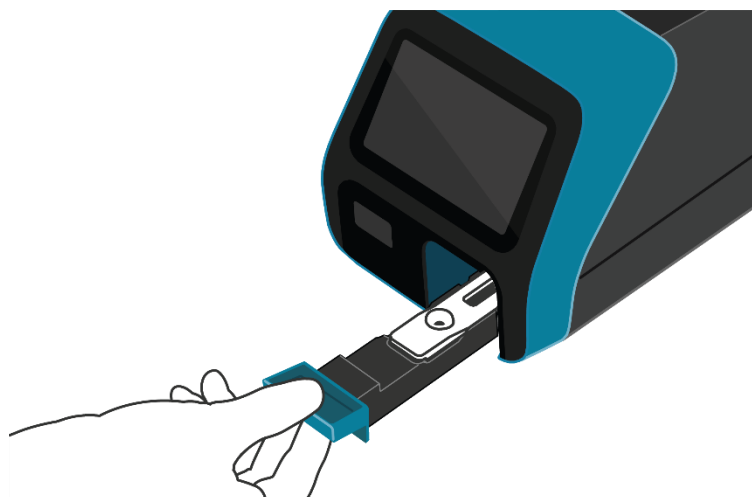
If **Age Required** has been set to **On**, the User will be asked to enter the patient's age before advancing. Refer to the **Virena Settings** section on page 19 for more information.

Press > to advance to the next screen and gently pull open the Sofia 2 drawer.

Note: If Virena is not configured, the User will advance directly to the insert cassette screen after pressing ▶.

Insert the Test Cassette into the drawer and gently close the drawer (Figure 19).

Figure 19




Upon closing the drawer, Sofia 2 will start automatically and display the progress on the screen.

Patient Test Results



When the test is complete, the results for both the patient specimen test(s) and for the internal procedural control will be displayed on the Sofia 2 screen and automatically saved on the device.

If configured, results may also be stored in the cloud using Virena.

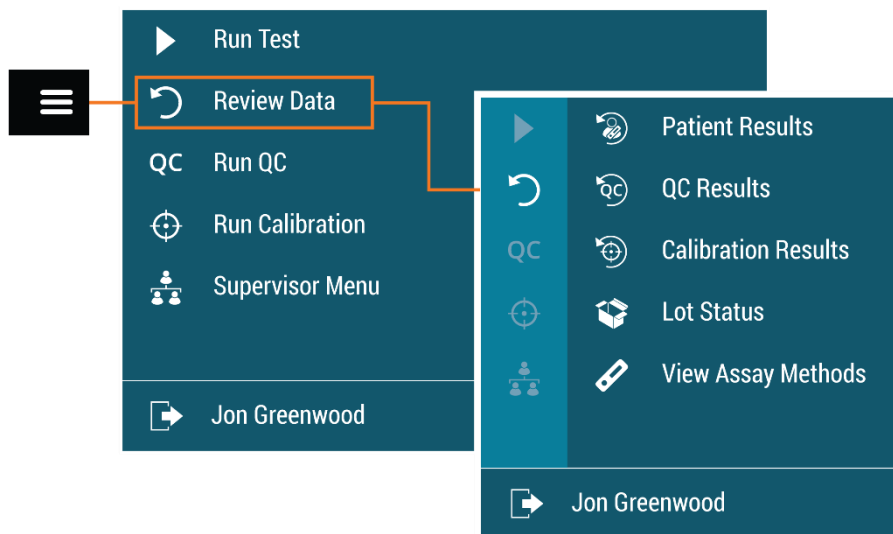
The results may be also be printed on an attached printer by selecting .

Refer to the assay-specific Package Insert for details on how to interpret results for specific tests.

Note: Once results have been generated for an individual Test Cassette, Sofia 2 will no longer accept that Cassette a second time.

If the procedural control is , repeat the test with a new patient sample and a new Test Cassette. To run another patient specimen, select  to return to the Run Test screen.

Review Data

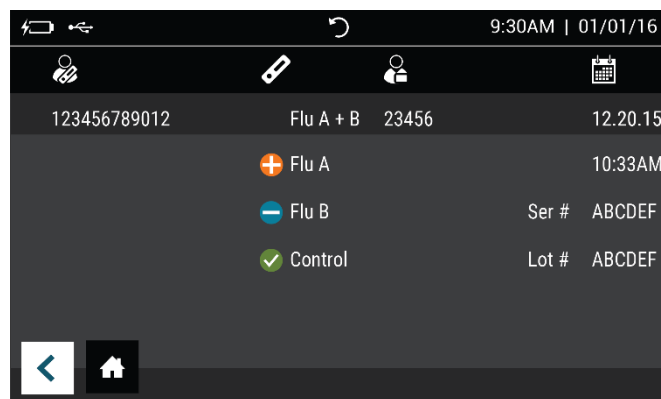



Review Patient Results

Patient Results include the records for previously run patient tests.

In any list of Patient Results, you may show the detailed results by selecting the result to view (Figure 20).

Figure 20



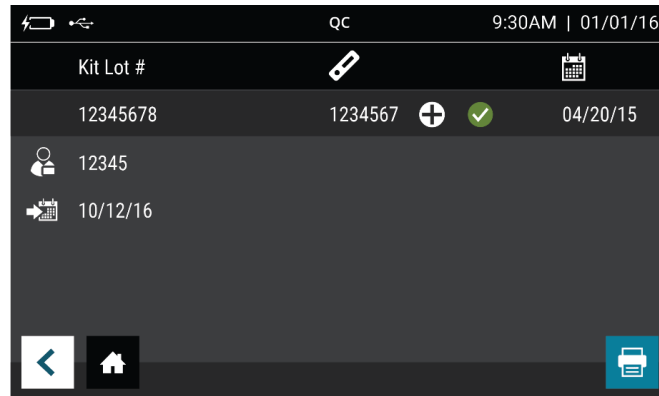
Select  to return to the Run Test screen.


Review QC Results

QC Results include the records for previously run QC (Positive and Negative Control) tests.

The operator is able to locate QC result details in the same manner as Patient Test Results (Figure 21).

Figure 21



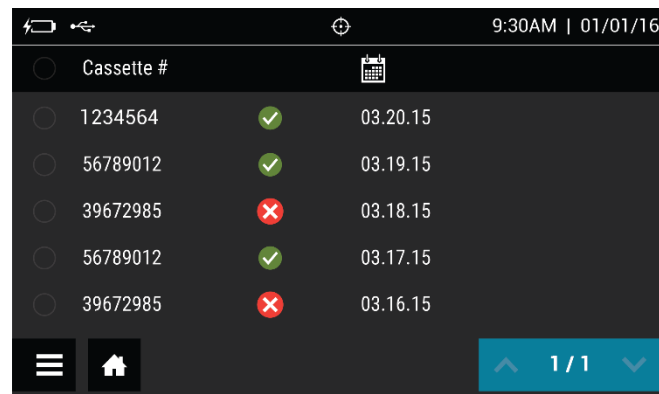
Select  to return to the Run Test screen.

Review Calibration Results

Sofia 2 Calibration Results include the records for previously run Calibration tests.

A list of the Calibrations performed will be displayed (Figure 22).

Figure 22




Select  to return to the Run Test screen.

View Lot Status

QC Lot Status


QC Lot Status displays the QC Kit/Lots of assays and their expiration dates. This information is captured by Sofia 2 when Quality Controls are run.

A list of the Kit/Lots that have been processed by the QC procedure will be displayed along with the expiration date.

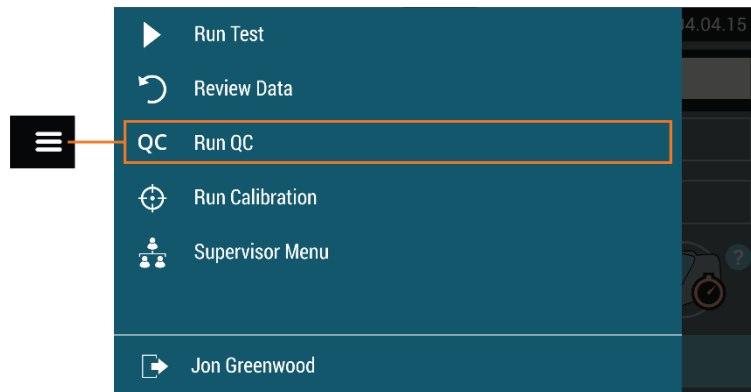
Select  to return to the Run Test screen.

View Assay Methods

A list of the installed Assay Methods and Version number loaded is displayed.

Select  to return to the Run Test screen.

Run QC





External Quality Control (QC) may be tested to demonstrate that the assay-specific reagents, Test Cassettes and assay procedures are performing properly.

To run the External Controls, refer to the assay-specific Package Insert for each specific test for step-by-step instructions.

Note: When running Positive and Negative controls with a qualitative test, the Positive Control must be tested first before the Negative Control.

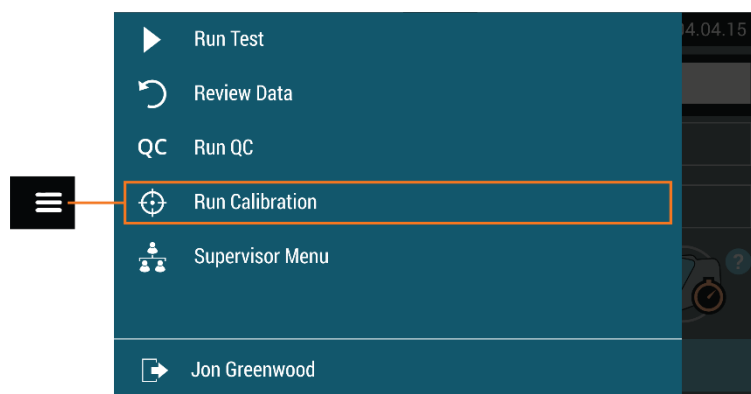
QC Results

Once the QC run is complete, the system will display either a valid result, , or an invalid result, .

Select  to complete the QC process and return to the Run Test screen.

If the QC controls do not pass, repeat the external control testing process or contact the Supervisor or Quidel Technical Support at 800.874.1517 (in the U.S.) for assistance before testing patient specimens. See page 3 for additional contact information.

Run Calibration



Calibration Check is a required function that ensures optimal performance by checking the internal Sofia 2 optics and functions.


IMPORTANT: Calibration Check must be performed within 30 days, prior to testing any patient sample.

Refer to the assay-specific Package Insert for Calibration Check frequency.

Perform Sofia 2 Calibration Check

Use the specific Calibration Cassette included with Sofia 2 for the Calibration Check. For replacement Calibration Cassettes, please contact Quidel Technical Support.

Following the prompts, insert the Calibration Cassette into Sofia 2 and gently close the drawer. Sofia 2 will perform the Calibration Check automatically.

Select  to return to the Run Test screen after Calibration is completed.



Caution: Store the Calibration Cassette in the provided storage pouch at room temperature (15°C to 30°C) between uses. Improper storage could damage the Calibration Cassette, which may lead to failed Sofia 2 Calibration Check. Do not touch the read window of the Calibration Cassette as this may impact the results.

Calibration Results

Sofia 2 displays results as either  or  indicating that Calibration Check is completed.

The Calibration results are stored and can be recalled with the **Review Calibration Results** function of Sofia 2 from the **Review Data** menu (page 31).

Note: If Calibration Check does not complete successfully, notify the on-site Supervisor or contact Quidel Technical Support for assistance at 800.874.1517 (in the U.S.). See page 3 for additional contact information.

Shutdown

Turn off the unit by holding the power switch in the rear of the unit. Shutdown is complete when the screen goes dark.

Maintenance and Cleaning

Maintenance

Note: Sofia 2 must be sent to Quidel if maintenance is required. The User should not attempt any maintenance except for changing the battery and cleaning the external surfaces and Cassette drawer.

Battery Power

Battery Intended Use

Sofia 2 includes a rechargeable battery. The battery will automatically charge while plugged into AC power. Sofia 2 will automatically switch to battery power when AC power is not available.

Battery Replacement

Sofia 2 is shipped with an internal LiPo rechargeable battery with an expected life of approximately three years.

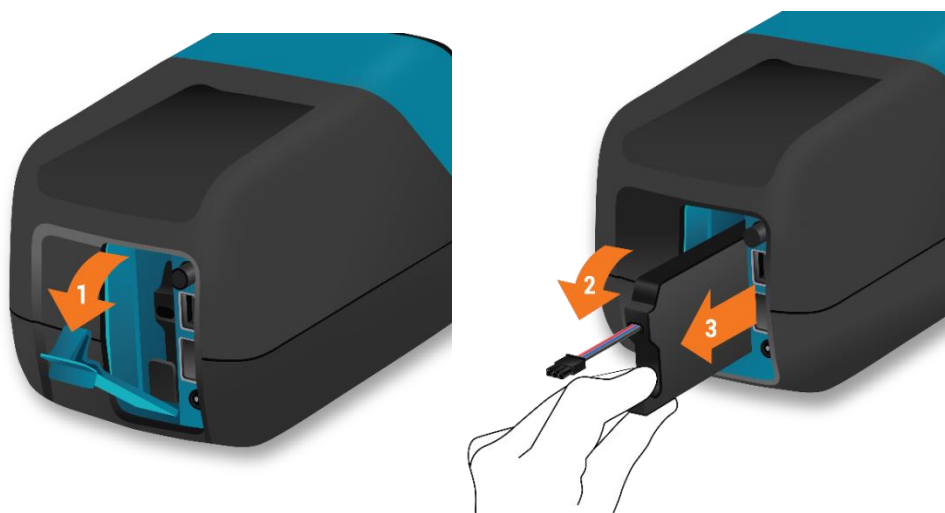
Use only a Quidel-supplied Sofia 2 replacement battery.

To optimize instrument performance and charging, it is recommended that the battery remain installed in the instrument.

Prior to replacing the battery, ensure that there is no cassette in Sofia 2. Then power down and unplug Sofia 2. Remove the battery cover on the rear of the instrument. Disconnect the battery cable and carefully slide out the battery (Figure 23).

Attach the new battery and replace the battery cover. Recycle or dispose of the lithium battery in accordance with all Federal, State and Local laws. To avoid fire and explosion hazard, do not burn or incinerate the battery. Batteries shall not be disposed of with municipal waste.

Figure 23



Cleaning



To reduce the risk of electrical shock:

- Do not disassemble Sofia 2. Sofia 2 contains no user serviceable components.

- Possible electrical shock: Turn off and unplug Sofia 2 prior to cleaning. Do not clean the ports on the back of the instrument.
- Do not immerse or spray Sofia 2 in liquid.
- Do not clean the underside of the instrument.

Turn off and unplug Sofia 2 before cleaning. Use a soft cloth with 70% alcohol or 0.6% bleach solution to clean exterior of Sofia 2. Do not use soap or other solutions except those noted below. Wipe the external surfaces and cassette drawer only.

Note: The following disinfectants identified in EPA’s list of disinfectants for use against Ebola virus have been found by Quidel to be compatible for use with Sofia 2:

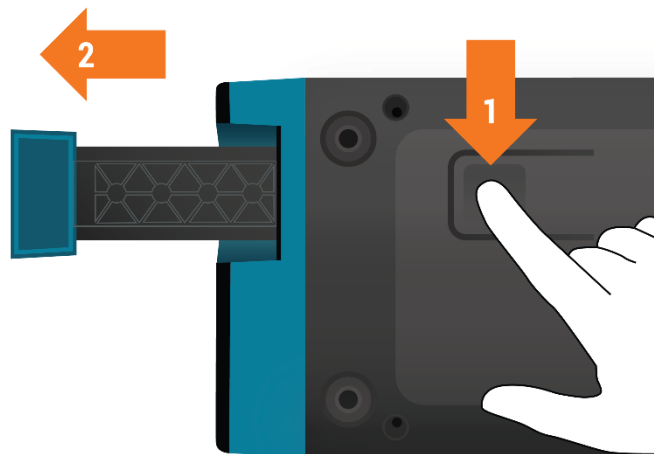
- Clorox Healthcare; Bleach Germicidal Cleaner (EPA Reg #: 56392-7)
- Clorox Commercial Solutions; Clean-Up Disinfectant Cleaner with Bleach 1 (EPA Reg #: 67619-17)
- Clorox Healthcare; Bleach Germicidal Wipes (EPA Reg #: 67619-12)

Removing the Drawer for Cleaning

Ensure that there is no cassette in the drawer and unplug Sofia 2. Gently pull drawer out until it stops, then lift up Sofia 2 and press the button as shown (Figure 24). The drawer can then be removed.

Note: If resistance is met, do not force. Apply slightly more pressure to release the catch.

Figure 24



Use a soft cloth with 70% alcohol or 0.6% bleach solution to clean the drawer only. **Do NOT** clean the interior of Sofia 2. **Do NOT** submerge drawer in cleaning solution.

After cleaning the drawer, insert it carefully aligning the rails of the drawer into the tracks of Sofia 2 (Figure 25).

Figure 25



Gently slide the drawer until it is latched closed. If resistance is met or the drawer does not slide easily, check the alignment of the rails in the track. Go to the Main Menu and perform Calibration.

Appendices

Appendix A Technical Specifications

Sofia 2

Dimensions	22 cm deep x 12 cm wide x 12 cm high
Weight	2 lbs (1 kg)
Power Supply Input	100-240 VAC, 50/60 Hz, self-switching (U.S./International), 2.93 Amp maximum
Sofia 2 Input	7.5V DC 2.5A
Replaceable Battery	LiPo rechargeable battery
Display	4-inch color LCD touchscreen
LAN Interface	RJ45 connector
Operating Temperature	15°C to 30°C / 59°F to 86°F
Operating Humidity	20% to 85% RH non condensing
Operating Altitude	2000 m maximum
Shipping and Storage Temperature	-20°C to 55°C
Shipping and Storage Humidity	20% to 85% RH non condensing
Patient Test Result Storage	1,000 tests maximum
QC Results Storage	200 results maximum
Calibration Results Storage	200 results maximum

The following barcodes have been configured at time of shipment:

1D Barcodes:

- UPC-A
- UPC-E
- EAN – 13 WITH EXTENDED COUPON CODE
- CODABAR
- INTERLEAVED 2 OF 5
- IATA CODE 2 OF 5
- CODE 11
- CODE 39
- CODE 93 AND 93i
- CODE 128
- GS1 DATABAR
- MSI

2D Barcodes:

- DATA MATRIX
- AZTEC CODE
- QR CODE

Appendix B System Troubleshooting

Error Messages

Note: The chart below describes the error messages that may be displayed while using Sofia 2. If unable to resolve the problem after troubleshooting, please record the error message and contact Quidel Technical Support. The error message will help Technical Support diagnose the problem.

ID	Displayed Text	Action
1	Unexpected error.	Contact Technical Support.
2	User ID must be entered.	Enter a valid User ID to proceed.
3	Patient ID must be entered.	Enter a Patient ID to proceed.
4	Invalid User ID.	Enter a valid User ID to proceed.
5	Removable storage is missing or not writable. Please insert a USB storage device and try again.	Insert a USB flash drive.
6	Kit Lot ID must be entered.	Enter the Kit Lot number.
7	File write failed.	Replace USB flash drive.
8	Current temperature out of range of assay or system.	Temperature range allowed is 15°C to 30°C / 59°F to 86°F.
9	Printing error.	Check connection to printer.
10	Invalid QC Card barcode.	Check or rescan QC Card.
11	Printer not found.	Check connection to printer.

ID	Displayed Text	Action
12	Unreadable Cassette barcode.	Ensure Cassette is inserted properly and there are no markings on the barcode.
13	Cassette not valid for current test.	Retest using a Cassette of the correct device type.
14	Assay Method File unavailable for supplied Cassette.	Only test with approved Sofia 2 assays.
15	Cassette cannot be reused.	Use a Test Cassette that has not been previously run.
16	Cassette drawer is open, unable to read barcode.	Close drawer to proceed with test.
17	Barcode scanning in progress.	Wait until barcode scan is complete.
18	Cassette is past the expiration date. Please retest with a non-expired Cassette.	Retest with a non-expired Cassette.
19	Calibration period has expired and the instrument is locked until Calibration has been successfully completed.	Calibrate Sofia 2.
20	Cassette barcode is invalid, missing or unreadable.	Retest using a Cassette with a valid barcode.
21	Data could not be successfully exported.	Confirm correct USB flash drive was used and inserted correctly.
22	Data could not be successfully imported.	Confirm correct USB flash drive was used and inserted correctly.
23	User ID already exists.	Choose another User ID.
24	QC Card is past the expiration date.	Retest with a non-expired QC Card.
25	There was an error performing the upgrade. Please reboot and try again.	Confirm correct USB flash drive was used and inserted correctly.
26	User Name contains invalid characters.	Enter a User Name containing 20 characters or less.
27	Language file could not be successfully loaded.	Confirm correct USB flash drive was used and inserted correctly.
28	Loading Assay Method failed.	Confirm correct USB flash drive was used and inserted correctly.
29	Log file could not be successfully exported.	Confirm correct USB flash drive was used and inserted correctly.
30	Battery is low. Please plug in to AC power before running another test.	Connect Sofia 2 to AC power or charge battery before running another test.
31	Calibration Failed.	Contact Technical Support.
32	Power On Self-Test error.	Clean the drawer, including the two chips located on either side of the drawer, re-boot instrument and retry. If not corrected,

ID	Displayed Text	Action
		discontinue use and contact Technical Support.
33	Supervisor ID should have between 4-12 characters.	Check Supervisor ID and re-enter.
34	Last Supervisor cannot be changed.	Create a replacement Supervisor or set a new default Supervisor before changing User status.
35	Stray light or wrong Calibration.	Restart Sofia 2 and if issue continues, contact Technical Support.
36	Invalid Operator Number.	Enter a valid Operator number (i.e., is not a duplicate or longer than 20 digits).
37	Logged-in User cannot be deleted.	Log out User and log in as another User before deleting.
38	Logged-in User cannot be changed to an Operator.	Log out User before changing User status.
39	Mains power must be supplied to upgrade. Please plug in to AC power and try again.	Connect Sofia 2 to AC power before upgrading firmware.
40	USB storage device does not contain a valid upgrade file.	Ensure that correct firmware upgrade file has been downloaded from myquidel.com.
41	There was an error performing the upgrade. Please reboot and try again.	Confirm correct USB flash drive was used and inserted correctly.
42	Removable storage is missing. Please insert a USB storage device with the upgrade file and try again.	Confirm correct USB flash drive was used and inserted correctly.
43	User ID and Operator Number must not match.	Enter a PIN that is different from the Operator Number.
44	User rights are insufficient for this function.	Log in as a Supervisor to access this function.
45	Test connection error.	Contact Technical Support.
46	Unable to apply settings changes, previous values retained.	Return to Settings screen and attempt to apply changes again.
47	Send to Virena error.	Contact Technical Support.
48	Invalid age.	Enter an age between 1-129.
49	Invalid study code.	Enter a study code containing 1-2 numeric characters.
50	Send to Virena error. Battery is faulty.	Contact Technical Support.
51	Restore factory defaults error.	Contact Technical Support.
52	The operation failed to produce a result.	Contact Technical Support.

ID	Displayed Text	Action
53	USB storage device does not contain Assay Methods.	Ensure that correct Assay Method File has been downloaded from myquidel.com.
54	Some files were not imported successfully.	Ensure that correct files have been downloaded from myquidel.com.

REF

20299 – Sofia 2

IVD



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