

## INSTRUCTIONS FOR USE – ADDITIONAL INFORMATION

This document contains error corrections and additional troubleshooting information for the devices listed below:

- **seca 651/650**
- **seca 655/654**
- **seca mBCA 555/554, seca mBCA 552**

### Factory settings

Function	Factory setting
Filter	Low Medium

### Functions/device mode (seca mBCA 555/554, seca mBCA 552 only)

Function	Device mode			
	Basic	Advanced	Expert	Service
Measure bioimpedance	—	•	•	•

## TROUBLESHOOTING

In case of any error messages not mentioned in the instructions for use or in the list below, please contact seca Service.

### Measuring weight

Fault/error code	Cause	Remedy
016-272XX-XXX	Maximum load exceeded	• Ask patient to step off the scale
024-272XX-XXX	No GAL value set	• Contact seca Service

### Bioimpedance measurement (seca mBCA 555/554, seca mBCA 552 only)

Fault/error code	Cause	Remedy
007-276XX-XXX	BIA board needs readjustment	• Contact seca Service
013-276XX-XXX to 018-276XX-XXX	Invalid measurement due to interference	• Remove or switch off nearby electronic devices and repeat measurement • If error reoccurs, contact seca Service
	BIA board defective	• Contact seca Service
020-276XX-XXX	Invalid measurement detected	• Restart measurement • If error reoccurs, contact seca Service
021-276XX-XXX	Impedance of electrodes too high	• Spray patient's skin with electrode spray at the contact points • If error reoccurs, contact seca Service
030-276XX-XXX	Patient's hands or feet not positioned correctly.	• Make sure that the patient's hands or feet are positioned correctly • If error reoccurs, contact seca Service
034-276XX-XXX	Self-test not successful	Restart system • Disconnect the plug-in power supply unit from the socket • Wait approx. 1 minute • Plug the plug-in power supply unit into the socket; the device and the multifunctional display switch on automatically • If error reoccurs, contact seca Service
036-276XX-XXX	Temperature sensor out of range	• Contact seca Service
039-276XX-XXX	• Patient's hands or feet not positioned correctly. • Impedance of electrodes too high	• Make sure that the patient's hands or feet are positioned correctly • Spray patient's skin with electrode spray at the contact points
	Electrodes defective	• Contact seca Service

## Data transmission

Fault/error code	Cause	Remedy
<del>001-288XX-XXX</del> <del>420-288XX-XXX</del>	No connection to server	<ul style="list-style-type: none"> <li>• Check LAN cable</li> <li>• Check network settings</li> </ul>
004-288XX-XXX	Barcodes were scanned at the wrong time.	Repeat measurement procedure and observe proper sequence
		Restart device: <ul style="list-style-type: none"> <li>• Disconnect the plug-in power supply unit from the socket</li> <li>• Wait approx. 1 minute</li> <li>• Plug the plug-in power supply unit into the socket; the device and the multifunctional display switch on automatically</li> </ul>
005-288XX-XXX	Barcode invalid or damaged	Make sure to scan a valid barcode
	Patient ID / user ID not found in database	<ul style="list-style-type: none"> <li>• Create patient file in database</li> <li>• Create user account in database</li> </ul>
006-288XX-XXX	Unable to save measurement to information system	Check settings in <b>seca connect 103</b>
010-288XX-XXX	Update error	Restart update procedure
019-288XX-XXX	Overcurrent on platform USB-port	<ul style="list-style-type: none"> <li>• Check USB devices</li> <li>• If error reoccurs, remove USB device</li> </ul>
020-288XX-XXX 022-288XX-XXX	No connection to <b>seca connect 103</b>	<ul style="list-style-type: none"> <li>• Repeat measurement procedure</li> <li>• Check settings in <b>seca connect 103</b></li> </ul>
		Restart device: <ul style="list-style-type: none"> <li>• Disconnect the plug-in power supply unit from the socket</li> <li>• Wait approx. 1 minute</li> <li>• Plug the plug-in power supply unit into the socket; the device and the multifunctional display switch on automatically</li> </ul>
050-280XX-XXX	Overcurrent on display USB-port	<ul style="list-style-type: none"> <li>• Check USB devices</li> <li>• If error reoccurs, remove USB device</li> </ul>
053-280XX-XXX	Communication error between weighing platform and display	Restart device: <ul style="list-style-type: none"> <li>• Disconnect the plug-in power supply unit from the socket</li> <li>• Wait approx. 1 minute</li> <li>• Plug the plug-in power supply unit into the socket; the device and the multifunctional display switch on automatically</li> <li>• If error reoccurs, contact seca Service</li> </ul>

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